Start a connected radio job

Use one job to connect the coverage estimate, channel plan and radios. Site work happens in Windows. Authorised administrators manage Finance and licence documents online.

Owner-test edition. The final Windows release and pricing remain subject to acceptance. Video walkthroughs are being updated; no obsolete video is presented as the current guide.

Follow the task

1. **Keep a checked copy**

   Export a complete backup from Settings before an update or a test session. Keep it on separate storage. It includes the private original photos and saved PDFs on this PC. A list of server records is not a complete backup.

2. **Open the correct workspace**

   Sign in with your own account and select the intended operating site. Check the company/site shown before changing records. Training examples are separate from your organisation’s records.

3. **Choose your display**

   Use the sun, moon or accessibility icon in the top bar. Settings also offers System. Accessibility increases contrast, text size and focus visibility; this switch alone does not establish WCAG conformance.

4. **Plan, then manage**

   Start with Coverage planner, then Teams & channels. Create a Radio job and apply the reviewed plan to named people and radios. Use Hired equipment for supplier deliveries and Fleet maintenance for service work. Radio register handles day-to-day issue and return.

5. **Let an administrator set up sites**

   Sites, pools and the designated issuing PC are controlled online. A location label typed on a radio does not create an authorised site or pool. If Move site / pool has no destination, ask the owner to set up an eligible destination.

6. **Understand saved and confirmed**

   A local save can complete before the server confirms it. Check the saved-action state after reconnecting. For a conflict, preserve the pending work and review that original action; do not issue it again as a new action.

If something is unclear

A tool or action is missing

Ask the company owner to check the site, role and subscribed tools. Billing rights, operational rights and access to financial costs are different permissions.

The workspace cannot open

Keep all app data and retained recovery files. Follow the recovery screen and contact support with its optional technical report. Do not uninstall or clear data as a repair shortcut.

Keep original records and backups. For support, use Settings → Help and problem reports, or office@i-enterprise.co.uk. A problem report is not a backup.

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